

To the customers of
household insurance
home

18. November 2024

Your household insurance: from Sympany to Simpego

Dear customer,

Thank you for taking out your household insurance with Sympany. Up to now, Sympany has handled all aspects of customer care and contract administration, while Simpego Versicherungen AG was the actual insurer and settled all claims. Accordingly, your policy states «The risk carrier for this insurance policy is Simpego Versicherungen AG». In short, your Sympany household insurance is already an insurance product from Simpego.

This will now change: from now on, all Sympany household insurance customers will be looked after directly by Simpego. You will therefore also receive all documents such as the policy and premium invoices from Simpego in future.

Important: This change will not have any effect on the content of your policy. Your insurance cover and insurance premium will remain the same.

If you have any questions or concerns about your household insurance **home**, please contact Simpego effective immediately on +41 (0)58 521 09 70 or contact@simpego.ch. For more information, please visit www.simpego.ch

Yours sincerely,
Sympany